



Aspen Pharmacare Holdings Limited

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25 February 2022

FRAUD AND ETHICS HOTLINE - ASPEN PHARMACARE HOLDINGS LIMITED

Dear Valued Customer / Supplier / Service Provider,

Background

Aspen Pharmacare Holdings Limited (“**Aspen**”) and its subsidiaries (“**the Aspen Group**”) are committed to conducting business in an ethical and honest manner - this protects the name and reputation of the Aspen Group and the communities in which we operate.

In pursuit of this business imperative, Aspen offers a service for all stakeholders to anonymously report any unethical behaviour in relation to Aspen. The service is operated independently of Aspen, ensuring that the anonymity of a person making use of the service is assured.

Aspen has extended the Tip-offs service (at no cost to you) to allow external stakeholders the opportunity to report any suspected unethical behaviour on the part of an Aspen employee or anyone related to Aspen’s business, e.g. acts of bribery or corruption, fraud, anti-competitive behaviour, etc.

How the service works

Callers may elect to remain anonymous or tell the Deloitte Tip-offs Anonymous agents who they are. The caller’s identity will not be revealed unless they choose to have their identity known to Aspen. Information gathered in this way is analysed and forwarded to the Aspen Group Ethics Committee (independent of Aspen’s operations), which will then decide on the course of action to be followed.

The Deloitte Tip-offs Anonymous hotline operates 24 hours a day and trained operators will ask callers specific questions to ensure understanding and clarity. The call centre can be contact as follows:

FreeCall telephone number:

Australia	1 800 623 752	France	0800 917 044	South Africa	0800 555 657
Brazil	0800 200 3523	Germany	0800 183 3594	The Netherlands	0800 0235049
China	400 880 1496	Ireland	1 800 851 751	The Philippines	+63 2 2312514*
Colombia	+57 138 19381*	Mauritius	8020 270 002	Kenya	0800 722626
Dubai	8000 171 111	Mexico	800 099 1623	Tanzania	0800 780026

Outside these territories +27 31 571 5405*

* Local and national call rates apply

Tip-offs can also be submitted in writing to the following addresses or website:

Email address: aspenpharma@tip-offs.com

Website: www.tip-offs.com

Postal: Tip-offs Anonymous, PO Box 774, Umhlanga Rocks, 4320, Republic of South Africa

As part of our continued awareness programmes, we would like everyone associated with Aspen to be made aware of this initiative and take a stand against unethical behaviour and as such we request that you pass this information on to your employees.

Thank you for your continued business support.

Yours sincerely,

REGINALD HAMAN

Group Chief Corporate Services Officer

Directors KD Dlamini* (Chairman) L De Beer* SM Capazorio BJ Kruger*

CN Mortimer* TM Mkhwanazi* Y Muthien* B Nkonyama* DS Redfern*

SB Saad

Company Secretary R Verster

*Non-Executive